

RMD Bulletin

Knowledge is power...

*** Revised ***

Payer Financial Information (PFI) Form

The form is titled "LOS ANGELES COUNTY DEPARTMENT OF MENTAL HEALTH PAYER FINANCIAL INFORMATION". It is divided into several sections:

- CLIENT INFORMATION:** Includes fields for name, date of birth, sex, race, ethnicity, and address.
- PAYER INFORMATION:** Includes fields for payer name, address, and contact information.
- CONFIDENTIAL CLIENT INFORMATION:** Includes fields for Social Security Number, Health Insurance ID, and other identifiers.
- PAYER REFERENCE CLIENT OR RESPONSIBLE PERSON:** Includes fields for name, address, and contact information.
- FINANCIAL INFORMATION:** Includes sections for "LIQUID ASSETS" (checking, savings, IRAs, etc.), "ALLOWABLE EXPENSES" (rent, utilities, food, etc.), and "ADJUSTED MONTHLY INCOME" (gross, net, etc.).
- OTHER INFORMATION:** Includes fields for marital status, employment, and other relevant details.

MH-281

The State Department of Mental Health mandates that each client treated in the county mental health care system be financially screened to determine the client’s ability to pay for the mental health services received.* In addition, Welfare and Institutions Code (WIC) Section 5872 states that all participating counties shall collect reimbursement for services from fees paid by private or public third party payers. The Los Angeles County Department of Mental Health uses the Payer Financial Information (PFI) form (MH281) to meet these regulatory requirements.

Revenue Management Division (RMD) has updated the PFI form to include additional Third Party Payer fields to maximize the information attained. The revised form is attached to the end of this Bulletin and is available online at http://lacdmh.lacounty.gov/hipaa/documents/PFI_Rev20110211.pdf.

Providers must now begin using the updated PFI (Revised 02/11/2011) for all new clients and clients who are due for reevaluation. The current PFI on file is still valid for the current annual charge period until the expiration date. There is no need to update the client’s current PFI using the revised form unless changes have occurred during the client’s annual charge period.

* WIC Sections 5709 and 5710 and California Code of Regulations (CCR), Title 9, Division 1, Subchapter 3, Article 3, Section 524.

RMD Bulletin

Knowledge is power...

The new and revised Third Party Information fields are as follows:

THIRD PARTY INFORMATION									
3	NO THIRD PARTY PAYER <input type="checkbox"/>								
4	MEDI-CAL <input type="checkbox"/> YES <input type="checkbox"/> NO	MEDI-CAL COUNTY CODE /AID CODE/ CI#			MEDI-CAL PENDING <input type="checkbox"/> YES <input type="checkbox"/> NO			DATE REFERRED	
		REFERRER FOR ELIGIBILITY ASSESSMENT <input type="checkbox"/> YES <input type="checkbox"/> NO							
5	SHARE OF COST <input type="checkbox"/> YES <input type="checkbox"/> NO	SOC AMT \$	SSI PENDING <input type="checkbox"/> YES <input type="checkbox"/> NO	SSI APPLICATION DATE		IF MEDI-CAL/SSI ELIGIBLE BUT NOT REFERRED, STATE REASON			
6	CALWORKS <input type="checkbox"/> YES <input type="checkbox"/> NO	GROW <input type="checkbox"/> YES <input type="checkbox"/> NO	HEALTHY FAMILIES <input type="checkbox"/> YES <input type="checkbox"/> NO	HEALTHY FAMILIES CI#		AB3632 <input type="checkbox"/> YES <input type="checkbox"/> NO	AB3632 CONSENT FORM SIGNED <input type="checkbox"/> YES <input type="checkbox"/> NO		
7	MEDICARE <input type="checkbox"/> YES <input type="checkbox"/> NO	MEDICARE #	LIFETIME AUTHORIZATION SIGNED <input type="checkbox"/> YES <input type="checkbox"/> NO	MEDI-GAP <input type="checkbox"/> YES <input type="checkbox"/> NO	VET/ADM <input type="checkbox"/> YES <input type="checkbox"/> NO	CHAMPUS <input type="checkbox"/> YES <input type="checkbox"/> NO	HEALTHY WAY LA <input type="checkbox"/> YES <input type="checkbox"/> NO	HWLA MEMBER #	
8	HMO/PPO <input type="checkbox"/> YES <input type="checkbox"/> NO	NAME OF CARRIER			GROUP/POLICY/ID #		NAME OF INSURED		
9	CARRIER ADDRESS						ASSIGNMENT/RELEASE OF INFORMATION OBTAINED <input type="checkbox"/> YES <input type="checkbox"/> NO		

The New UMDAP Liability Determination tally instruction for box 21:

UMDAP LIABILITY DETERMINATION		
19	LIQUID ASSETS	20 ALLOWABLE EXPENSES
	Savings \$ _____	Court ordered obligations paid monthly \$ _____
	Checking Accounts \$ _____	Monthly child care payments (necessary for employment) \$ _____
	IRA, CD, Market value of stocks, bonds and mutual funds \$ _____	Monthly dependent support payments \$ _____
	TOTAL LIQUID ASSETS \$ _____	Monthly medical expense payments \$ _____
	Loss Asset Allowance \$ _____	Monthly mandated deductions from gross income for retirement plans. (Do not include Social Security) \$ _____
	Net Asset Valuation \$ _____	Total Allowable Expenses \$ _____
	Monthly Asset Valuation (Divide Net Asset by 12) \$ _____	VERIFICATION OBTAINED <input type="checkbox"/> YES <input type="checkbox"/> NO
	VERIFICATION OBTAINED <input type="checkbox"/> YES <input type="checkbox"/> NO	21 ADJUSTED MONTHLY INCOME
		Gross Monthly Family Income \$ _____
		Self/Payer \$ _____
		Spouse \$ _____
		Other \$ _____
		TOTAL HOUSEHOLD INCOME \$ _____
		TOTAL FROM BOX 19 \$ _____ +
		SUBTOTAL \$ _____
		LESS TOTAL FROM BOX 20 \$ _____ -
		Adjusted Monthly Income \$ _____
		VERIFICATION OBTAINED <input type="checkbox"/> YES <input type="checkbox"/> NO

The New changes for Line 22:

22	Number Dependent on Adjusted Monthly Income (Client included)	ANNUAL LIABILITY	ANNUAL CHARGE PERIOD	Payment Plan \$ _____ per month for 1 2 3 4 5 6 months.
			FROM TO	

HINT: Limiting payment plans to 4 months maximizes the likelihood of clients paying

New changes under OTHER:

OTHER			
24	PRIOR MENTAL HEALTH TREATMENT DURING THE CURRENT ANNUAL CHARGE PERIOD <input type="checkbox"/> YES <input type="checkbox"/> NO WHERE:	FROM	TO PRESENT ANNUAL LIABILITY BALANCE
	ANNUAL LIABILITY ADJUSTED BY	DATE	REASON ADJUSTED
25	ANNUAL LIABILITY ADJUSTMENT APPROVED BY	DATE	
26	An explanation of the UMDAP liability was provided. SIGNATURE OF INTERVIEWER		PROVIDER NAME AND NUMBER
27	I affirm that the statements made herein are true and correct to the best of my knowledge and I agree to the payment plan as stated on line 22. SIGNATURE OF CLIENT OR RESPONSIBLE PERSON		DATE

RMD Bulletin

Knowledge is power...

Remember, clients who refuse to provide financial information are responsible for the full cost of care. Let the client know that when they provide the required information, they may be responsible for only a portion of the actual cost.

As always, if another provider has completed a PFI and has established a current Uniform Method of Determining Ability to Pay (UMDAP) annual liability and that information is available in the Integrated System (IS), then the current provider may complete a PFI with the information obtained from the IS. Retain the current annual UMDAP liability period, and indicate on the PFI that the information was obtained from the IS.

We're here to help you...

If you have any questions or require further information, contact RMD at (213) 480-3444 or via e-mail at RevenueManagement@dmh.lacounty.gov.

**LOS ANGELES COUNTY
DEPARTMENT OF MENTAL HEALTH
PAYER FINANCIAL INFORMATION**

CONFIDENTIAL CLIENT INFORMATION
See W & I Code, Section 5328

CLIENT INFORMATION

1 CLIENT NAME	SS #	DMH CLIENT ID #
2 MAIDEN NAME	DOB	MARITAL STATUS <input type="checkbox"/> M <input type="checkbox"/> S <input type="checkbox"/> D <input type="checkbox"/> W <input type="checkbox"/> SP
		SPOUSE NAME

THIRD PARTY INFORMATION

3 NO THIRD PARTY PAYER <input type="checkbox"/>					
4 MEDI-CAL <input type="checkbox"/> YES <input type="checkbox"/> NO	MEDI-CAL COUNTY CODE / AID CODE / CIN #		MEDI-CAL PENDING <input type="checkbox"/> YES <input type="checkbox"/> NO		DATE REFERRED
			REFERRED FOR ELIGIBILITY ASSESSMENT <input type="checkbox"/> YES <input type="checkbox"/> NO		
5 SHARE OF COST <input type="checkbox"/> YES <input type="checkbox"/> NO	SOC AMT \$	SSI PENDING <input type="checkbox"/> YES <input type="checkbox"/> NO	SSI APPLICATION DATE	IF MEDI-CAL/SSI ELIGIBLE BUT NOT REFERRED, STATE REASON	
6 CALWORKS <input type="checkbox"/> YES <input type="checkbox"/> NO	GROW <input type="checkbox"/> YES <input type="checkbox"/> NO	HEALTHY FAMILIES <input type="checkbox"/> YES <input type="checkbox"/> NO	HEALTHY FAMILIES CIN #	AB3632 <input type="checkbox"/> YES <input type="checkbox"/> NO	AB3632 CONSENT FORM SIGNED <input type="checkbox"/> YES <input type="checkbox"/> NO
7 MEDICARE <input type="checkbox"/> YES <input type="checkbox"/> NO	MEDICARE #	LIFETIME AUTHORIZATION SIGNED <input type="checkbox"/> YES <input type="checkbox"/> NO	MEDI-GAP <input type="checkbox"/> YES <input type="checkbox"/> NO	VET/ADM <input type="checkbox"/> YES <input type="checkbox"/> NO	CHAMPUS <input type="checkbox"/> YES <input type="checkbox"/> NO
8 HMO/PPO <input type="checkbox"/> YES <input type="checkbox"/> NO		NAME OF CARRIER		GROUP/POLICY/ID #	
9 CARRIER ADDRESS				ASSIGNMENT / RELEASE OF INFORMATION OBTAINED <input type="checkbox"/> YES <input type="checkbox"/> NO	

PAYER REFERENCES (CLIENT OR RESPONSIBLE PERSON)

10 NAME OF PAYER	RELATION TO CLIENT	DOB	MARITAL STATUS <input type="checkbox"/> M <input type="checkbox"/> S <input type="checkbox"/> D <input type="checkbox"/> W <input type="checkbox"/> SP	PAYER CDL/CAL ID
11 ADDRESS	CITY	STATE	ZIP CODE	TEL #
12 SOURCE OF INCOME: <input type="checkbox"/> SALARY <input type="checkbox"/> SELF EMPLOYED <input type="checkbox"/> UNEMPLOYMENT INSURANCE <input type="checkbox"/> DISABILITY INSURANCE <input type="checkbox"/> SSI <input type="checkbox"/> GR <input type="checkbox"/> VA <input type="checkbox"/> Other Public Assistance <input type="checkbox"/> IN-KIND <input type="checkbox"/> UNKNOWN <input type="checkbox"/> OTHER: _____				PAYER SS #
13 EMPLOYER		POSITION		IF NOT EMPLOYED, DATE LAST WORKED
14 EMPLOYER'S ADDRESS (Include City, State & Zip Code)				TEL #
15 SPOUSE		ADDRESS (Include City, State & Zip Code)		SPOUSE'S SS #
16 SPOUSE'S EMPLOYER		POSITION		IF NOT EMPLOYED, DATE LAST WORKED
17 SPOUSE'S EMPLOYER'S ADDRESS (Include City, State & Zip Code)				TEL #
18 NEAREST RELATIVE/RELATIONSHIP		ADDRESS (Include City, State & Zip Code)		TEL #

UMDAP LIABILITY DETERMINATION

19 LIQUID ASSETS	20 ALLOWABLE EXPENSES	21 ADJUSTED MONTHLY INCOME
Savings \$ _____	Court ordered obligations paid monthly \$ _____	Gross Monthly Family Income
Checking Accounts \$ _____	Monthly child care payments (necessary for employment) \$ _____	Self/Payer \$ _____
IRA, CD, Market value of stocks, bonds and mutual funds \$ _____	Monthly dependent support payments \$ _____	Spouse \$ _____
TOTAL LIQUID ASSETS \$ _____	Monthly medical expense payments \$ _____	Other \$ _____
Less Asset Allowance \$ _____	Monthly mandated deductions from gross income for retirement plans. (Do not include Social Security) \$ _____	TOTAL HOUSEHOLD INCOME \$ _____
Net Asset Valuation \$ _____	Total Allowable Expenses \$ _____	TOTAL FROM BOX 19 \$ _____ +
Monthly Asset Valuation (Divide Net Asset by 12) \$ _____	VERIFICATION OBTAINED <input type="checkbox"/> YES <input type="checkbox"/> NO	SUBTOTAL \$ _____
VERIFICATION OBTAINED <input type="checkbox"/> YES <input type="checkbox"/> NO		LESS TOTAL FROM BOX 20 \$ _____ -

22 Number Dependent on Adjusted Monthly Income (Client included)	ANNUAL LIABILITY	ANNUAL CHARGE PERIOD FROM TO	Payment Plan \$ _____ per month for <u>1 2 3 4 5 6</u> months.
23 PROVIDER OF FINANCIAL INFORMATION Name and Address (If Other Than Patient or Responsible Person)			

OTHER

24 PRIOR MENTAL HEALTH TREATMENT DURING THE CURRENT ANNUAL CHARGE PERIOD <input type="checkbox"/> YES <input type="checkbox"/> NO WHERE:	FROM	TO	PRESENT ANNUAL LIABILITY BALANCE
25 ANNUAL LIABILITY ADJUSTED BY	DATE	REASON ADJUSTED	
ANNUAL LIABILITY ADJUSTMENT APPROVED BY	DATE		
26 An explanation of the UMDAP liability was provided. SIGNATURE OF INTERVIEWER		PROVIDER NAME AND NUMBER	
27 I affirm that the statements made herein are true and correct to the best of my knowledge and I agree to the payment plan as stated on line 22 SIGNATURE OF CLIENT OR RESPONSIBLE PERSON			DATE